

## Think of a time when your community activated a crisis response to an unexpected emergency such as a wildfire, excessive heat, flood, even the early days of COVID.

- 1 Briefly describe the kind of incident.
- 2 What was your division's role in the crisis response?
- 3 While crisis response to immediate threats such as the ones mentioned are not sustainable models to meet ongoing community needs, the experience can provide valuable lessons that can be applied in other situations. What is one thing that the crisis response team achieved that felt impossible before the crisis took place?